

## Avaya IP Office Essential Edition

### Dial Hands Free Answer Intercom Call (HFAI)

### Telquest Tech Support

If you want to activate the CALLED extensions Hands Free Answer feature.

Create the following Short Code.

You can use a different number than 5 if you want to.

The number of X's = the number of digits in your extension numbers.

5XXX: Dial Direct

Short Code

Code	5XXX
Feature	Dial Direct
Telephone Number	N
Line Group Id	0
Locale	
Force Account Code	<input type="checkbox"/>

To make a call that will be Hands Free Answer, just dial 5 plus the extension number.

Examples:

Dialing 5213 will activate the Hands Free Answer Back feature on extension 213.

Dialing 213 will ring extension 213.